

Press Release, 25th January 2016



## **Syntec to Partner with PCI Security Standards Council to Improve Payment Data Security Worldwide**

— As Council's newest Participating Organization Syntec to contribute to the development of PCI Security Standards—

### **FOR IMMEDIATE RELEASE**

***London, January 2016***

***Syntec Ltd., Integrated contact centre systems and telecoms specialists,*** announced today that it has joined the [PCI](#) Security Standards Council as a new [Participating Organization](#). Syntec will work with the Council to achieve and improve payment data security worldwide through the ongoing development of the PCI Security Standards, including the Payment Card Industry Data Security Standard ([PCI DSS](#)), PIN Transaction Security ([PTS](#)) requirements and the Payment Application Data Security Standard ([PA-DSS](#)).

Endorsed by American Express, Discover Financial Services, JCB International, MasterCard Worldwide and Visa Inc., the PCI Security Standards require merchants and service providers that store, process or transmit customer payment card data to adhere to information security controls and processes that ensure data protection – not just once a year, but as part of a business-as-usual security posture. To enhance payment data security globally while embracing new technologies as they are developed, the Council relies on involvement of those across the payments processing chain, from merchants and service providers to payment device manufacturers and software developers, financial institutions and processors.

As a Participating Organization, Syntec adds its voice to the standards setting process and will receive previews of drafts of standards and supporting materials in order to provide feedback to shape their final versions, as well as engage a growing community of more than 700 organizations united to improve payment security worldwide.

Syntec will also have the opportunity to recommend new initiatives for consideration to the PCI Security Standards Council, participate in exclusive webinars and question and answer sessions with Council representatives, and review and discuss new versions of the PCI Security Standards while sharing cross-sector experiences and best practices at the annual Community Meetings.

“In an era of increasingly sophisticated attacks on systems, adhering to the PCI DSS represents an entity’s best protection against network security threats and data breaches,” said Stephen W. Orfei, General Manager of the PCI Security Standards Council. “By joining as a Participating Organization, Syntec demonstrates they are playing an active part in mitigating the threats and improving the security of the payment chain globally by driving the security standards to higher levels of adoption and strength.”

“Syntec is delighted to be supporting the PCI SSC’s aim to improve and achieve data security worldwide and in particular in the contact centre environment in which we specialise” said Business Development Director Simon Beeching.

### **About the PCI Security Standards Council**

The [PCI Security Standards Council](http://www.pcisecuritystandards.org) is a global forum that is responsible for the development, management, education, and awareness of the PCI Data Security Standard ([PCI DSS](http://www.pcisecuritystandards.org)) and other standards that increase payment data security. Founded in 2006 by the major payment card brands American Express, Discover, JCB International, MasterCard and Visa Inc., the Council has 700 Participating Organizations representing merchants, banks, processors and vendors worldwide. To learn more about playing a part in securing payment card data globally, please visit: [www.pcisecuritystandards.org](http://www.pcisecuritystandards.org).

Connect with the PCI Council on [LinkedIn](https://www.linkedin.com/company/pci-security-standards-council). Join the conversation on Twitter [@PCISSC](https://twitter.com/PCISSC).

### **Syntec company background**

Syntec Ltd is an independent, Ofcom-regulated UK network operator. Since 1998 we have provided a full range of telecoms services to a wide range of clients in the UK and internationally.

Syntec has also now developed into one of the UK’s leading managed service providers for contact centres worldwide, with a proprietary suite of multi-tenanted hosted services driven by client needs.

### **Syntec’s integrated contact centre solutions include:**

**CardEasy:** secure DTMF ‘keypad payment by phone’ & call recording

**ResponseTrack:** to optimise web marketing & improve customer service

**AgentCall:** cloud contact centre management systems

**Syntec Telecom:** network-level innovation in telecommunications

For case studies and videos see: [www.syntec.co.uk](http://www.syntec.co.uk)

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